

Port Authority of NY & NJ John F. Kennedy International Airport

# **JFK Redevelopment Program Overview**



### January 2020

## **Program Overview**



January 2020

Program Overview

## **Governor's Vision Plan 2017**

#### **Stated Guiding Principles:**

- Create a more unified, interconnected terminal layout
- Simplify the on-airport roadway network
- Airside improvements to reduce ground delays
- Increase capacity of the AirTrain
- Improve roadway access (Van Wyck expansion) and expand rail mass transit to JFK
- Develop state-of-the-art cargo facilities
- Centralize parking facilities
- Ensure world-class amenities



## **Governor's Vision Plan 2017**



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Program Overview

## **Current Issues and Challenges**

#### Airside

- Gates too small for current aircraft fleet
- Cul-de-sacs around T1, T2 & T7 leads to pushback onto taxiways
- Lack of Ground Service Equipment (GSE) space
- Lack of buffer time allowed between flights on gates

### **Terminals**

- Old age and obsolescence
- Designed before 9/11

### **Roads & Parking**

- Lack of capacity on roads
- Roadway Network is confusing
- Frontages very overloaded

#### Utilities

- Lack of capacity in network
- Limited resiliency in case of failure
- End-of-life assets





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#### January 2020

#### Program Overview

## **Current Issues and Challenges**

#### Particular Customer Experience issues include:

- Overcrowding in terminal buildings in peak times
- Significant delays for arrival and departing passengers resulting from lack of facilities
- · Overcrowding on the frontage roads
- Inter-terminal wayfinding for connecting passengers is difficult
- Complex journeys and unclear wayfinding in a number of terminals
- Very long walks in some locations

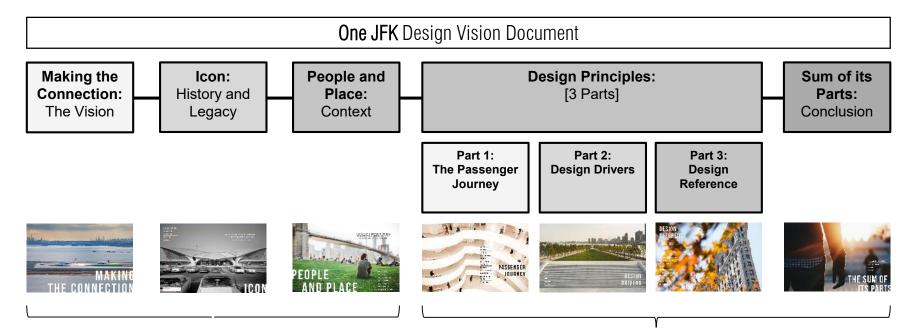


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## **One JFK Design Vision**



- The front-end of the document includes high-level text on the robust history and context of JFK, covering global, regional, and local perspectives.
- Following Requirement for Performance of Work (RPW) and PA Standards & Guidelines, the back-end of document includes detailed descriptions of touchpoints: design drivers, qualities and values, design references and tools that apply to each touchpoint

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## **Customer Experience**

#### **ACI Airports Customer Experience Accreditation**

- 1. ACI Customer experience Level 2 accreditation achieved for JFK, EWR and LGA in 2019 – best submission to ACI so far in ACI-NA
- 2. Working to achieve Level 3 accreditation (no ACI-NA airport has level 3)
- 3. Supported by updated PA Customer Service Performance Management and Standards Manual (formerly Customer Care Manual)

#### ACI ASQs

- 1. Key independent measure of customer satisfaction
- 2. Significant opportunities for improvement at JFK
- 3. ASQs part of performance management for future operations
- 4. PA working with ACI on survey improvements



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## **Development Considerations**

- Terminal capacity expands capacity to support growth in passenger demand from 60 million annual passengers (MAP) today, growing in line with the forecasts.
- Customer experience dramatically enhances the end-to-end customer experience through innovation and global best practices
- Design excellence creates exceptional design and aesthetics
- Security leverages state-of-the-art technologies, systems, and protocols to protect the traveling public while maintaining a seamless and efficient customer journey

- Sustainability Using principles of sustainability (e.g., materials, systems, energy sources) and resiliency
- Access to airport complementary with improved airport access initiatives (e.g. expanded frontage roads, drop-off/pick-up zones, parking, connection to AirTrain, etc.)
- Technology
- Community Involvement MWBE
  participation

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Expedited Schedule

## **Redevelopment Plan 2019**



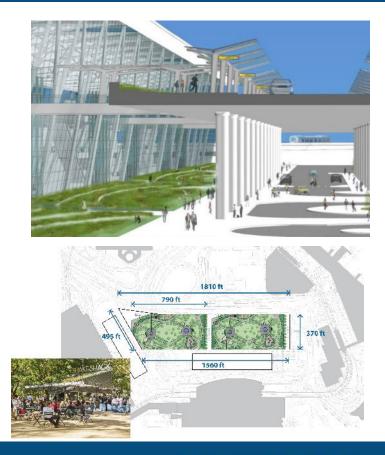
\*Coordinated with but not part of Redevelopment

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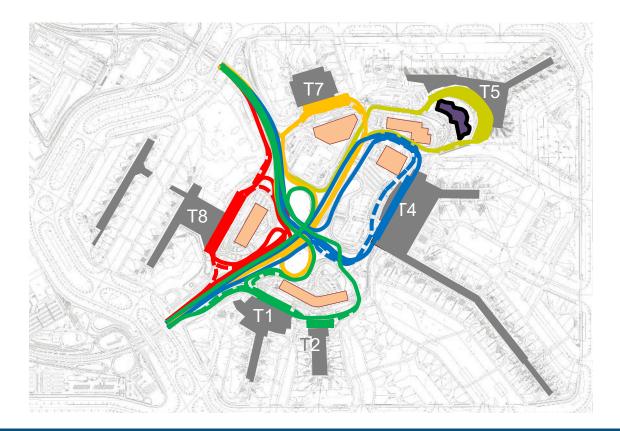
## Landside roads, frontages and parking

Simplification of road system to:

- Add capacity
- Improve the Journey
- Release land to add capacity (Reducing loops reduces intersections and roadway space)
- Improved security through 105ft offset to curb and 300ft to parking from building façades where possible
- Improved safety and passenger service by providing capacity for everyone to have a curb for drop-off and pick-up
- Reduced frontage congestion through multiple curbs
- Proposed road layout releases 20 acres of land to enable development of the Ground Transportation Center and future development (JFK Central)



## Now - 5 Loops and 2 Accesses



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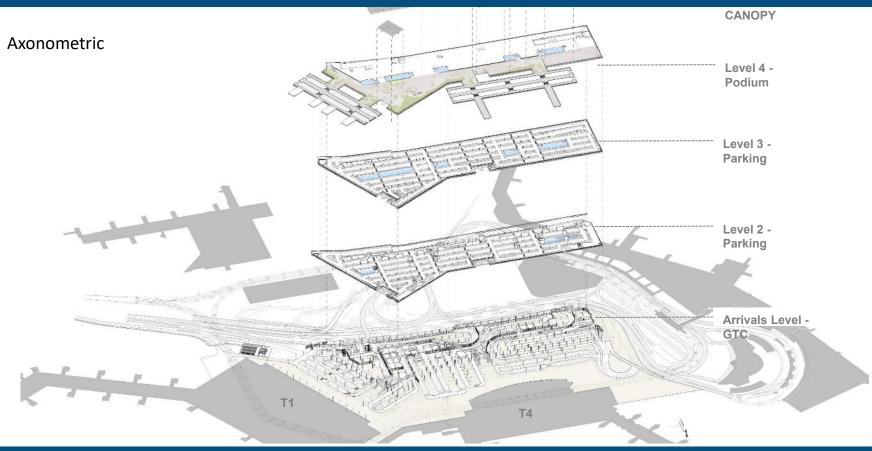
## Future - 3 Loops and 2 Accesses



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## **GTC + JFK Central**



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Program Overview

## **GTC + JFK Central**



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## **PA Projects**



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## **Roadways and Utilities**

## Airport-wide Roadways Network

## Utility Systems:

- □ Electrical Service (5kv/15kv)
- Fuel Distribution
- □ Chilled Water
- □ Medium Temperature Hot Water (MTHW)
- Communication
- Natural Gas
- Storm Water
- □ Sanitary
- Potable Water

#### **Roadways**:

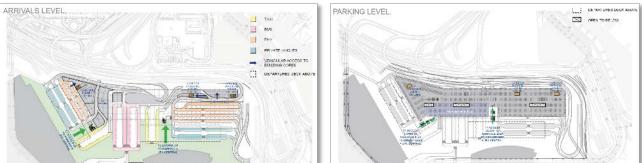


#### Program Overview

## Ground Transportation Center (GTC)

Capacity	Parking: Approx. 3,500 spaces
Area	Approx. 1.5M Sq. Ft.
Impacts on Existing Facility	Demolition of existing Blue and Green parking lots (surface) and Blue and Green Garages





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## **Central Substation 2**

40 MVA capacity substation between T2 and T4 to provide additional power to the CTA



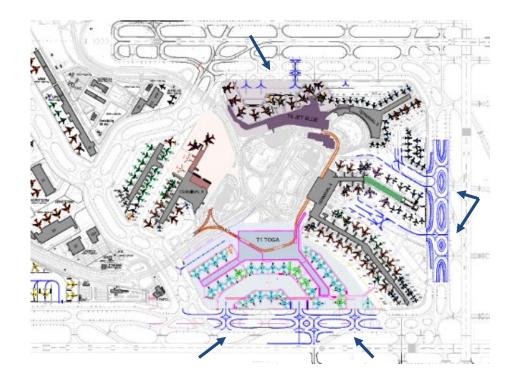


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## **Airfield Interfaces**

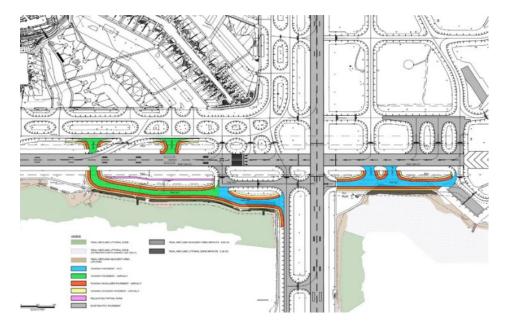
- Project Goal/Purpose:
  - Integrate new terminal layout into existing JFK airside system. Ensure a seamless and safe connection for aircraft movement between taxiway and terminal aprons.
  - Airfield interfaces are coordinated with the Facility's Taxiway A/ B SGR rehabilitation



## **Taxiway K4 Extension**

#### **Project Scope:**

- This project is related to the Airport Delay Reduction Strategy
- This project will reduce traffic congestion in the southeast quadrant of the airfield by extending existing Taxiway K4 to the east and to the west
- It will also provide an alternative route for Runway 22L/R arrivals to T1/T2/T8 and reduce conflicts in the central "Times Square" area of the airfield.



## **AirTrain Vehicle Purchase & MCF Expansion**

**Project Scope:** Purchase 15 additional cars, add two additional storage yard tracks, expand the transition zone track, extend the existing Operations and Maintenance Facility and upgrade the train control system.



Program Overview

## NYSDOT Managed Use Lane (Van Wyck Expressway)

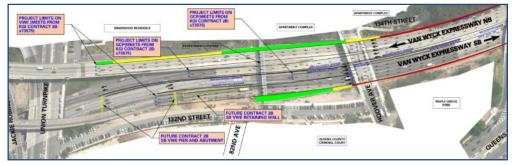
#### **Project Scope:**

- Provide an additional managed use vehicular travel lane for HOV 2+ (including occupied taxi & FHV) inbound and outbound on the VWE between the Kew Gardens Interchange and JFK Airport
- VWE exit and entrance ramps reconfiguration and replacement of overpass bridges: 22 existing bridges, 1 new bridge – including 4 LIRR bridges



#### **Coordination with JFK Redevelopment:**

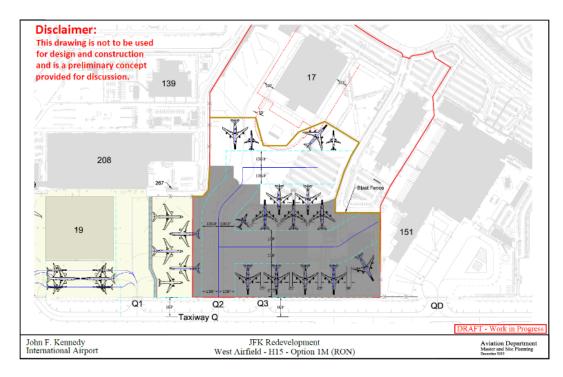
- Project from the New York State DOT on the main transportation corridor providing access to/from airport
- Coordinated with PANYNJ on construction logistics and management of lanes closures



## West Airfield Development

#### **Project Scope:**

- Hardstand redevelopment at Hangar 15/16 site providing additional hardstands and deicing positions
- Building 15/16/former 216 abatement and demolition
- Apron repaying/reconfiguration at Hangar 19 site
- Grading and drainage, utilities protection, and AOA fence relocation and installation of Perimeter Intrusion Detection System (PIDS).



# JFK AA/BA Terminal 8 Colocation

# American Airlines BRITISH AIRWAYS







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#### **OVERVIEW**

## OBJECTIVES OF THE DEVELOPMENT PLAN:

- ACCOMODATE BA AND OTHER PARTNERS OPERATIONS IN EXISTING T8
- TO ACCOMODATE NEW

AA SCHEDULE IN WHICH ALL CURRENT AA 767 ARE REPLACED BY 777-200 AIRCRAFTS

• To install new screening subsystem and new CBR area

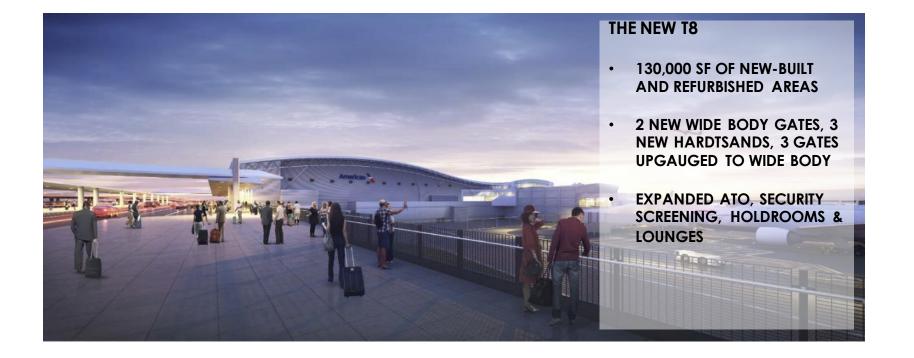












#### American Airlines 🍾





#### **OVERVIEW**



American Airlines 🍾







#### **NEW BOARDING AREA**









#### **EXISTING & NEW T8**



# JFK AA/BA Terminal 8 Colocation







CONTACT: PALMINA WHELAN, AMERICAN AIRLINES Palmina.Whelan@aa.com

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# JFK International Airport The New Terminal One



# I. Project & Team Overview II. Construction Phasing & Timeline

**III. The New Terminal One Experience** 

## Project & Team Overview



## **Delivering the Vision Plan for JFK**



## Transform Customer Experience

Top Skytrax Terminal

# **Redevelopment of JFK Terminal One**



0.7 million square foot building

9 Widebody Gates / 1 Narrowbody Gate

**45** acres (current T1 site)





2.8 million square feet building

22 Widebody Gates / 1 Narrowbody Gate

**144** acres (current T1, T2 and former T3 sites)



# The New Terminal One Team



# Creating Opportunities for the Community & Region



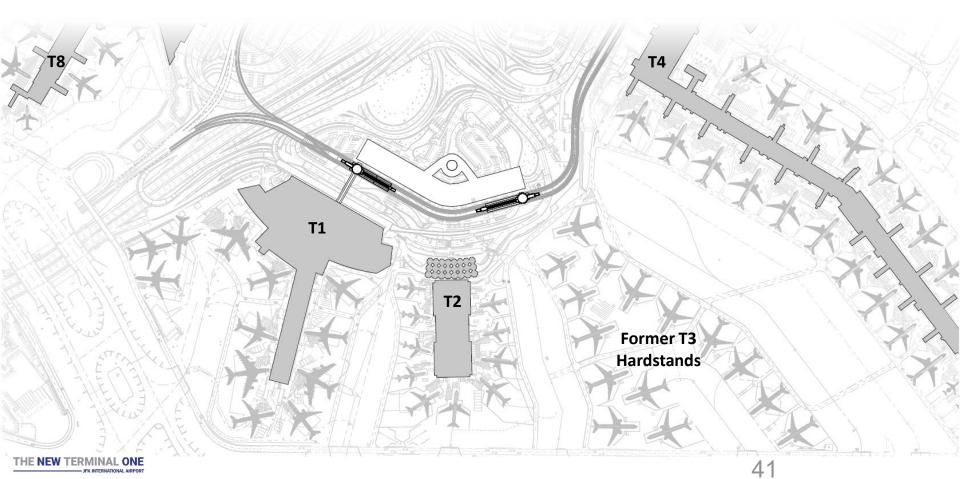
## Construction Phasing & Timeline

PNATIONAL AIRPORT

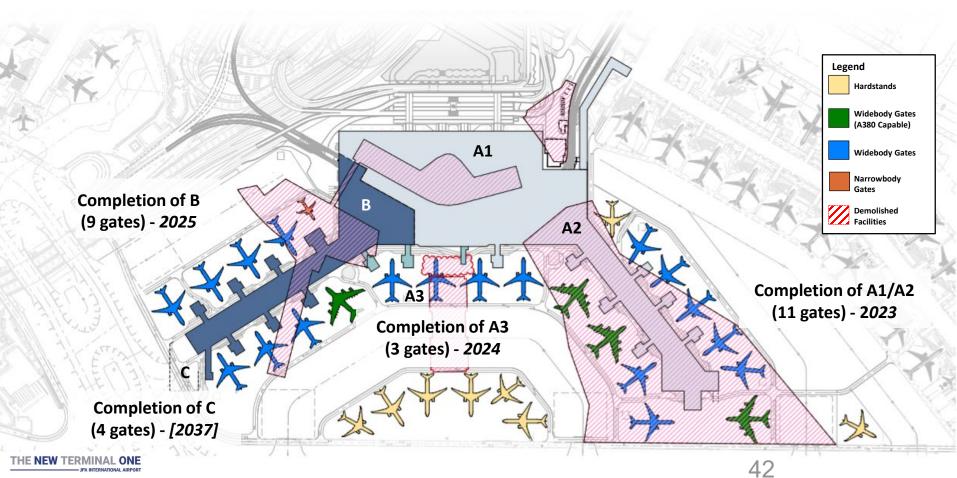
BAI

wine · charcuterie · desser

## **Current Site**



# **Construction Phasing**



# The New Terminal One Experience

# <sup>44</sup> Aerial View

15F

JIFK

JER

# Terminal Frontage

ERMINAL

AL C

# **Departures Hall**











# **New JFK Terminal 6**

January 2020

jetBlue | JFK Millennium

#### **Project Sponsors**

#### **Terminal Operator**





- VANTAGE







- T6 replaces the existing T7 across the T6 and T7 sites
- Seamless integration with T5 and AirTrain system
- New 3-level roadway system with improved roadway egress from T5
- Optimized airside layout
- New arrivals plaza and Ground Transportation Center
- Maintains Yellow and Orange Garages

## The new T6



- 1.2 million square feet terminal
- 12 ADG V aircraft gates for domestic and international flights
- +70,000 square feet of concessions
- +30,000 square feet of airline lounge space New USCBP FIS
  - Sized for 2050 passenger volumes







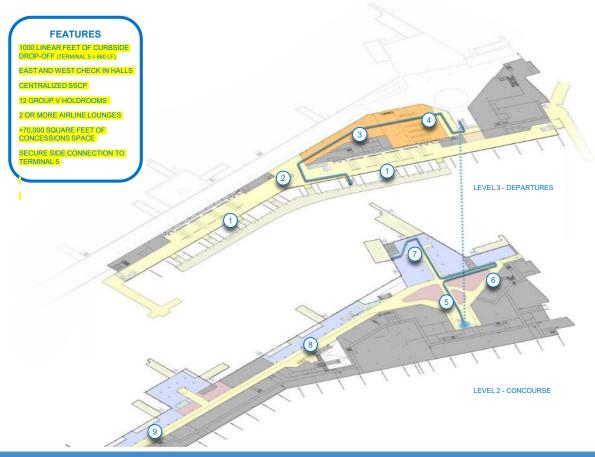
Building Section

<u>9 10' 20'</u> 55



jetBlue<sup>•</sup> | JFK<sup>Millennium</sup> Partners

## **DEPARTING CUSTOMERS**



#### **DEPARTURES LEVEL**

#### CHECK-IN

2

3

4

(5)

8

FULL-SERVICE COUNTERS, SELF-BAG DROPS, KIOSKS. 20'-30' CEILINGS WITH SKYLIGHTS



VIEW TO AIRFIELD, SKYLIGHT, CONCESSIONS

#### CHECKPOINT

11 CHECKPOINT LANES TOTAL: 9 ASL AND 2 TRADITIONAL (OVERSIZE) LANES WITH 23,000 SF OF QUEUEING

#### REVEST

RECOMPOSURE WITH VIEWS TO GREAT HALL, ACCESS TO AIRLINE LOUNGE

#### **CONCOURSE LEVEL**

EAST CONCESSIONS HALL

CONCESSIONS, 30'-40' CEILING HEIGHTS WITH CENTRAL OCULUS SKYLIGHT

6 GATE T6-1 + T5 CONNECTION ACCOMODATES NARROW BODY OR WIDE BODY AIRCRAFT (UP TO B787-9 WITH OPTION FOR FUTURE A330-900)

EAST CONCOURSE

HOLD ROOM AREAS AND. BLENDED CONCESSIONS AND HOLD ROOM SPACE

CENTRAL CONCOURSE

HOLD ROOM AREAS, CONCESSIONS AND. BLENDED CONCESSIONS AND HOLD ROOM SPACE

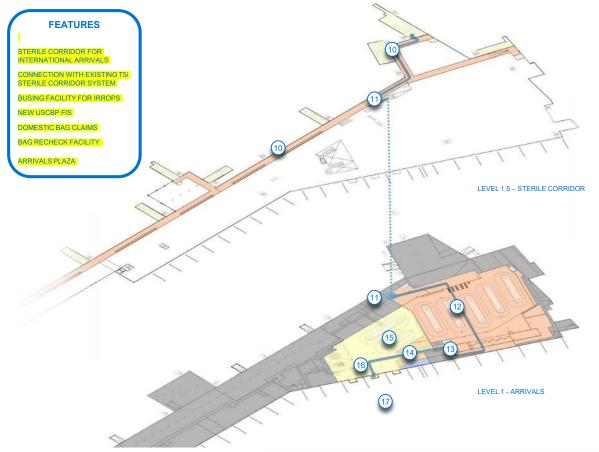
WEST CONCOURSE

HOLD ROOM AREAS, CONCESSIONS AND. BLENDED CONCESSIONS AND HOLD ROOM SPACE





## **ARRIVING CUSTOMERS**



#### STERILE CORRIDOR LEVEL



INTERNATIONAL ARRIVALS TRIPLE HEIGHT SPACE, 50'+ CEILING HEIGHT, NATURAL LIGHT AND VIEWS TO AIRFIELD

#### **ARRIVALS LEVEL**

FIS WITH INTERNATIONAL BAG CLAIMS (12) ACCESS TO RESTROOMS PRIOR TO BEGIN CBP PROCESS, HIGH VOLUME, OPEN PLAN WITH (5) 285 LF DEVICES, 2000 PAX PER HOUR FACILITY

**CBP EXIT CORRIDOR** (13)



RE-CHECK, SEATING AND STANDING AREAS ADJACENT TO CBP DISCHARGE, OPEN PLAN WITH HIGH VOLUME CEILINGS, CONCESSIONS

(15) DOMESTIC BAG CLAIM



(16)

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OPEN PLAN, HIGH CEILINGS, CONCESSIONS, PA WELCOME CENTER, RESTROOMS

**ARRIVALS PLAZA** 

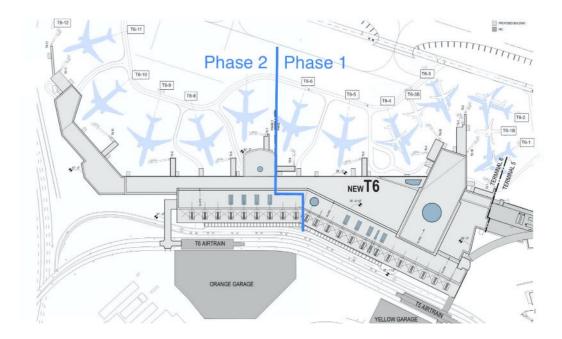
CONNECTION TO GROUND TRANSPORTATION CENTER (TAXI, FHV, POV), BUSING, T5 AND T6 AIRTRAIN STATIONS AND YELLOW AND ORANGE GARAGES





# **Project phasing**

- Mid-2020 construction start, 2025 completion
- Phase 1:
  - Terminal building and concourses between existing T5 and T7
  - GTC and all roadways
- Phase 2:
  - Demolition of existing T7
  - Remainder terminal building
    and concourses



## jetBlue<sup>®</sup> | JFK<sup>Millennium</sup> Partners

**Contact information** 

Justin Ginsburgh

Justin.Ginsburgh@jetblue.com

Stephen Martin

<u>SMartin@VantageAirportGroup.com</u>

### JFK Redevelopment Communication



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### JFK Redevelopment Program Updates Communication Protocol

All information and program updates relating to JFK Redevelopment will be distributed by JFK Redevelopment Program Team key personnel in coordination with the JFK General Manager Office:

#### JFK General Manager Office

Charles Everett, Deputy Director, Aviation Department/General Manager, JFK Teresa Rizzuto, Interim Deputy General Manager, JFK

#### JFK Redevelopment Team

Jim Heitmann, Assistant Director Development, Aviation Catherine Cronin, Project Executive Redevelopment, Aviation Jim Steven, Program Director Ed Peralta, Deputy Program Director JFK Redevelopment, Stakeholder Communication Manager

Questions, concerns and requests for information should be addressed to the program team key personnel identified above

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### JFK Redevelopment Communication – Coordination with Terminal Developers

JFK Redevelopment will lead the discussions with the Terminal Developers to prepare the information and updates that will be shared in advance of the meetings:

- Terminal 1: TOGA and Carlyle Airport Group
- Terminal 6/7: JFK Millennium Partners (JetBlue Airways, Vantage Group, RXR)
- Terminal 8: American Airlines
- JFK Redevelopment Program Management Team and Terminal Developers' Project Management teams will be collocated at Building 111
- An airport-wide Airport Operations Center (AOC) will also be at Building 111 for an integrated coordination / planning of airport operations and construction activities, real-time monitoring of construction activities and collaborative decision making during construction
- AOC will include JFK Operations, JFK Redevelopment, Traffic and Parking Management, PAPD, Terminal Operators, Terminal Developers, Federal Stakeholders

# Program Updates protocol to communicate JFK Redevelopment updates to the airlines and the airport community

- 1. Airlines Kick-off Meeting January 2020
- 2. JFK General Manager Monthly Meetings with Airport Community
- 3. Quarterly updates at the Airport Advisory Committee Meetings
- 4. Airport Affairs (Spring and Fall)
- 5. Monthly JFK Redevelopment Program Update Meetings and Newsletter
- 6. Weekly working group / airport redevelopment meetings
- 7. JFK General Manager Redevelopment Bulletins
- 8. JFK Redevelopment Website postings, meetings dates and feedbacks platform

#### www.anewjfk.com

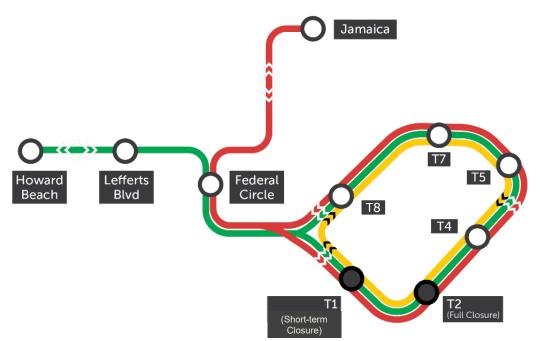
### Preparing for operational issues during construction



- 1. Airside
- 2. AirTrain
- 3. Traffic Management
- 4. Parking

### Transportation Management | AirTrain

- AirTrain will remain in service through the JFK Redevelopment Program
- During construction, short term service interruptions may occur
   – leveraging normally scheduled maintenance
- Alternate service pattern is being developed in the CTA for a limited duration to construct Terminal 1



### Transportation Management | Mitigation Strategies

- Lessons Learned from LGA
  - Transportation Demand Management
  - Landside Operational Strategies
  - Roadway Geometric Improvements
  - Traffic Control Devices Implementation
  - Transportation Technology Deployment

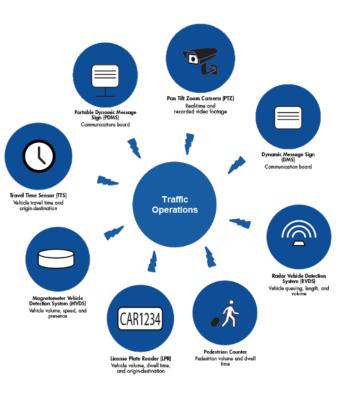




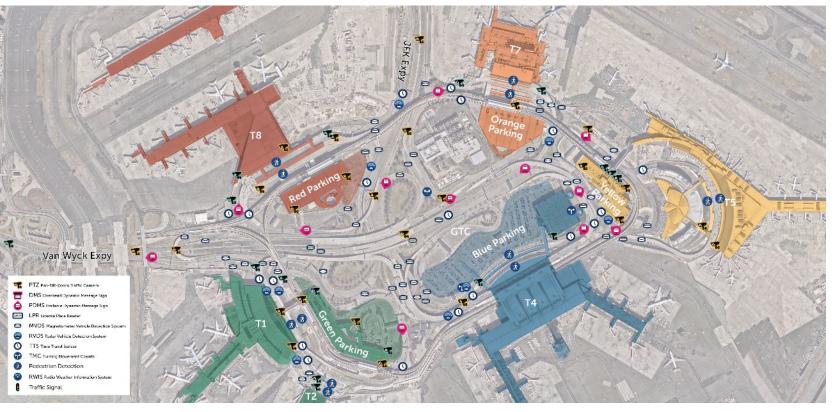
### Transportation Management | Transportation Technology Deployment

### **Early Action ITS Deployments**

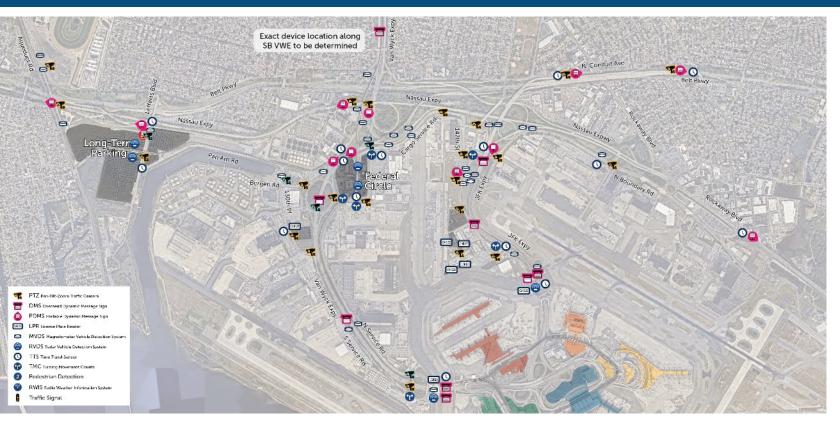
- Dynamic Message Signs
  - Portable
  - Permanent
- Traffic Cameras
- Travel Time Sensors
- Vehicle Detection
  - Magnetometer
  - Radar
  - Image
- License Plate Readers
- Pedestrian Analytics (Over 350 Devices)



#### Transportation Technologies | Early Action ITS Deployment at JFK | CTA Locations

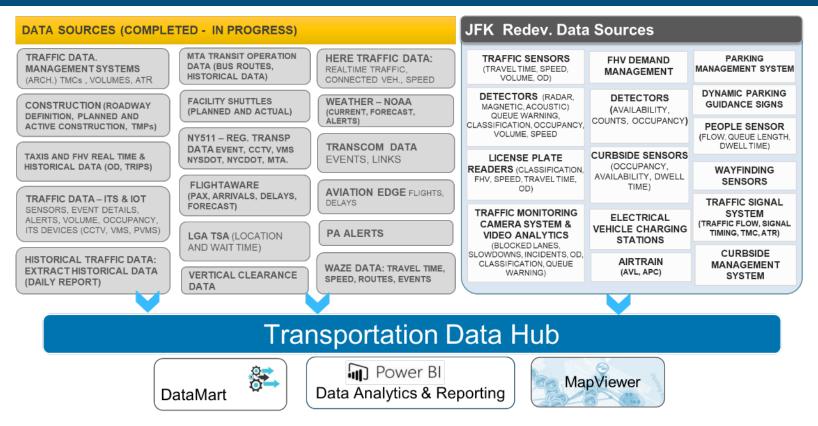


## Transportation Technologies | Early Action ITS | Off-CTA Locations

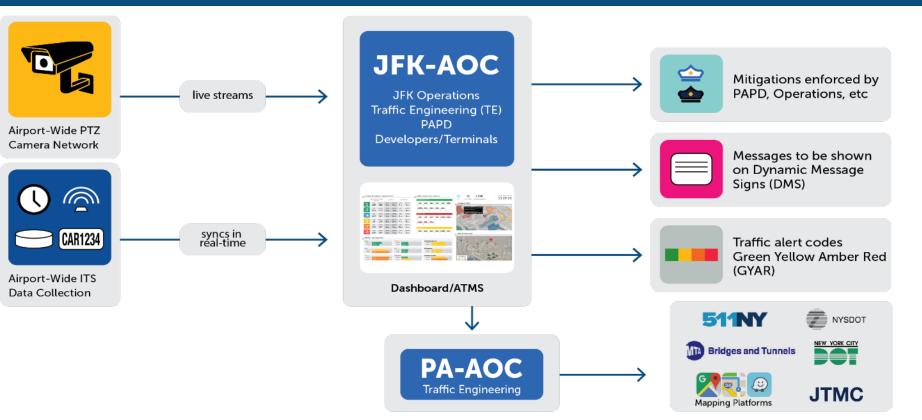


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## Transportation Technologies | Data Hub



## Transportation Technologies | Proposed JFK-AOC Flow Chart

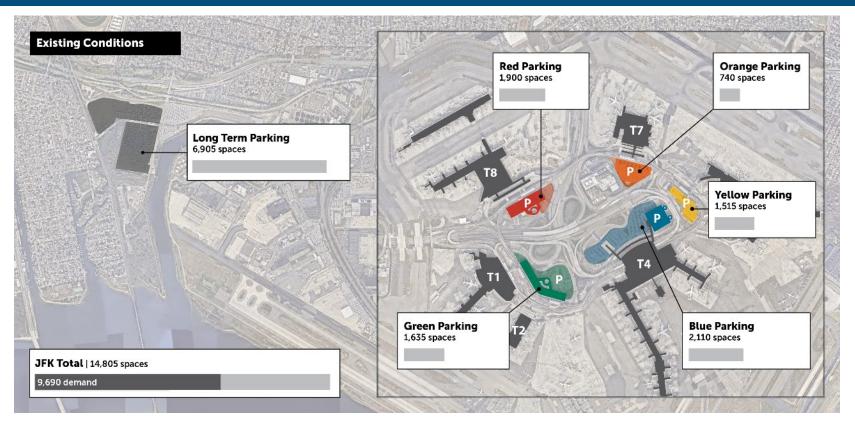


January 7th, 2020

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## Transportation Management | Parking



## **Working Groups**

- 1. Airside
- 2. AirTrain
- 3. Parking
- 4. Traffic Management

### **Working Groups**

Learning from Grayson & RWY 13L

Ongoing transparent dialogue – weekly basis

Forum for discussion

Include appropriate sub-groups as needed (e.g. bussing, customer experience)

Alignment of objectives and actions

PA Resources for communications

## **Community Advisory Council**

In October 2018, Governor Andrew Cuomo announced the formation of the 45 member JFK Redevelopment Community Advisory Council, composed of elected officials, community boards, business and nonprofit organizations, civic organizations and clergy. Advisory Council meetings are open to the public. For meeting dates, visit <u>www.anewjfk.com</u>

The Council is co-chaired by Congressman Gregory W. Meeks and the Queens Borough President\*. The membership is divided into four committees:

#### **Business Development**

Co-Chairs: State Senator James Sanders Hope Knight, President & CEO, Greater Jamaica Development Corporation

#### **Career/Workforce Development**

Co-Chairs: State Senator Leroy Comrie

Kevin Alexander, President & CEO, Rockaway Development and Revitalization Corporation

#### **Education**

Co-Chairs: Assemblywoman Alicia Hyndman Dr. Berenecea Johnson Eanes, President of York College

#### **Environmental Stewardship**

Co-Chairs: Assemblywoman Stacey Pheffer-Amato Barbara Brown, Co-Chair, New York Community Aviation Roundtable

\*There is currently an Acting Queens Borough President until the existing vacancy has been filled.

## **Community Initiatives Update**

In October 2019, Governor Cuomo announced the first of a series of initiatives targeting job opportunities, business opportunities, and training and education initiatives to benefit the local communities around JFK Airport as part of the \$13 billion airport redevelopment program.

Jobs Recruiting Program

Match job seekers in the local community with jobs in construction and airport operations.

Second Chance Employment Initiative

Provide job opportunities to formerly incarcerated individuals and others with past involvement in the criminal justice system.

• STEM Education Program Support science and technology education program for 300 local students to generate interest in aviation and aeronautics.

Concessions Opportunities

Provide concession opportunities to local retailers and restaurants. Develop training program to enable and equip local small businesses to qualify and compete for future concessions opportunities.

### M/WBE & Local Business Preference

- 30% M/WBE goal across the entire Redevelopment Program
  - Early Works & Construction Phase e.g. financing, professional services, support services, other ancillary needs
  - Operation Phase e.g. retail concessions, support services, etc.
- Local Preference, targeted zip codes (Southeast, Southwest Queens, Rockaways, parts of Western Nassau County)
- Outreach & Diversity and Inclusion teams have been and will continue to host regular events to connect local and M/WBE businesses to Terminal Developers

#### Note: For the JFK Redevelopment Program, PANYNJ and NYS ESD Certifications will be accepted.

## **Community Information Center**

#### JFK Redevelopment Community Information Center 144-33 & 35 Jamaica Avenue, Jamaica, NY (718) 244-3834 JFKRedevelopment@panynj.gov | www.ANewJFK.com

#### **External Affairs & Community Outreach Managers**

Selvena N. Brooks-Powers & Nantasha Williams

#### **Office Hours:**

#### Mon, Tues, Wed, Fri – 9 AM- 5P; Thurs – 11 AM-7 PM

Organization	Days	Times
The New Terminal One Group	Every Tuesday	1-5PM
JetBlue & JFK Millennium Partners	1 <sup>st</sup> and 3 <sup>rd</sup> Wednesday	1-5PM
American Airlines	1 <sup>st</sup> Fridays	11-1PM
Queens Air Services Development Office	Every Thursday	11-5PM
Council for Airport Opportunity (CAO)	3rd Thursdays	3-6PM

## **Next Steps**

- a. Working Group kick-off meetings
- b. Communications portal: www.anewjfk.com
- c. Environmental Document
  - a. Four Public Information Sessions will be held on the following days: January 21<sup>st</sup>, 22<sup>nd</sup>, 23<sup>rd</sup>, and 29<sup>th</sup>
  - b. We are planning on receiving FONSI (Environmental Approval) by end of March 2020
  - c. Minor works are planned to occur between now and March (e.g. pile testing, site survey/investigation)
  - d. Major Construction will commence by Q2 2020

# Thank you for Visiting www.anewjfk.com

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