

ROCKAWAY DEVELOPMENT & REVITALIZATION CORPORATION

**COUNCIL FOR AIRPORT OPPORTUNITY
ROCKAWAY CAREER CENTER
New York**

THE ROCKAWAY DEVELOPMENT & REVITALIZATION CORPORATION

The Council for Airport Opportunity | Job Readiness/Customer Service Training
The Certification Exam Must be Taken within One Week on Completing the Online Course
A Free Tablet for Students Who Pass the NRF Customer Service Certification Exam
IN-PERSON CLASSES STARTS JUNE 5-9, 2023 | 10:00 AM - 2:00 PM DAILY

- * **Priority will be given to Rockaway Residents aged 18+**
- * **Individuals Who Have Been Impacted by the Justice System May Apply**
- **Professionalism in the Workplace**
Effective Communications
- **The Value of Customer Service**
Using Technology Effectively
- **Employability Attributes**
Getting the Job
- **Digital Communication**
Growing your Skills

GET CONNECTED TO EXCITING JOBS IN THE AVIATION INDUSTRY

- Aircraft & Building Cleaner
- Taxi Dispatchers
- Ticket/Gate Agents
- Wheelchair Escorts
- Office Agents
- Retail & Food Services
- Flight Attendants
- Customer Service Agents
- Baggage Coordinators
- Security Officers
- Passenger Service Agents

ON GOING REGISTRATION

For more information, contact Junor Barnett or Jessica Luina @ 718-327-5300 or RSVP at
jbarnett@rdrc.org or jlaina@rdrc.org

***THE EXAM VOUCHERS ARE FREE COURTESY OF RDRC**

