

JFK REDEVELOPMENT NEWSLETTER



January 2023 | Third Edition

Highlights from this Issue

AirTrain Closures (pg. 3)
T2 Closure (pg. 2)
T6 Financial Close and Early Work (pg. 2)
T5 Yellow Garage Reduced Parking (pg. 4)
British Airways Moves to T8 (pg. 4)
Community Outreach Updates (pg. 5)
Airport Employee News (pg. 8)
JFK Pulse (pg. 9)
Project Spotlight: T4 Expansion (pg. 10)
Q4 Look Ahead (pg. 10)

Airport Activity

- * AirTrain T1 Station Closed for 4 weeks
- * Shuttle Bus Service to T1 in Effect
- * T5 Yellow Garage Reduced Parking
- * T2 and T2 AirTrain Permanent Closure
- * Delta T2 flights moved to T4

Project Spotlight | T4 Expansion



See page 10

A message from our General Manager, Teresa Rizzuto



The New Year brings us to our third edition of the JFK Redevelopment Newsletter. As we look ahead to the many developments and milestones that we are reaching in the Redevelopment Program, I am excited about this journey to transform JFK.

While we have said goodbye to the Green Garage, Terminal 2 and the Terminal 2 AirTrain Station, we have also welcomed the expansion of Terminal 8 with additional gates, hardstands and 3 premium lounges, the expansion of Terminal 4 with renovations to accommodate Delta's consolidated operations and we have begun the early work for the groundbreaking of the new Terminal 6. These accomplishments, achieved over the past two years, are paving the way for additional enhancements yet to come.

For the benefit of both our neighbors and the Airport Community, our communications channels are evolving to ensure that all can follow the progress as we continue our journey to make JFK an airport worthy of New York. We are expanding those channels to provide targeted and accessible employee-centric communications supporting those who work in our airport community. We know these stakeholders require information about the progress of the Redevelopment Program and information regarding how the Program impacts their day-to-day work-life activities and we are launching a platform to meet that need.

However, in order to be effective airport-wide, we must work together to ensure information reaches those who require it most. To that end, please forward this newsletter to members of your teams or direct them to the anewjfk.com website page where this document can be downloaded, printed and distributed within your offices, breakrooms and meeting rooms.

We are One JFK working together to build a better airport... it will be worth it!



Have story ideas?

Send your stories and ideas to
JFKRedevelopment@panynj.gov

Terminal 2 Closure and Delta Relocation

AirTrain Terminal 1 Station is temporarily closed (see page 3). Terminal 2 (T2) and its AirTrain Station is now permanently closed for demolition to continue construction of the New Terminal One.

When T2 was first built, it was the departure and arrival point for flights run by Northeast Airlines, Braniff, and Northwest Airlines, all airlines which have since ceased operation or been acquired by larger carriers. T2 was primarily used by Delta Airlines in recent

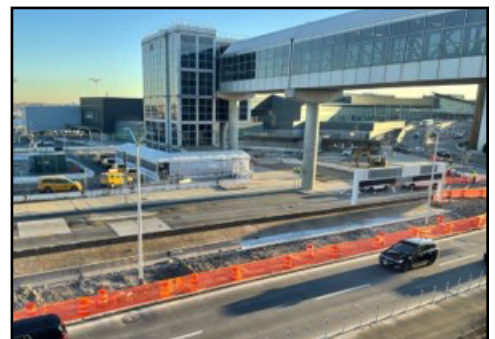
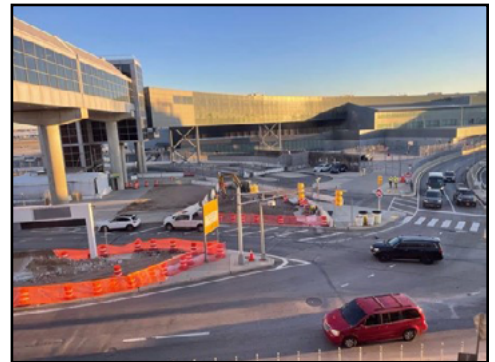


Terminal 6 Financial Close and Early Work

Financial investments have been made and approvals have been secured for the first phase of the privately financed new Terminal 6 project, expected to cost \$4.2 billion. "The financial close on a new Terminal 6 allows us to move forward with the final piece of our plan to transform JFK International Airport into one of the world's great global gateways," said Rick Cotton, Port Authority Executive Director.

The development of Terminal 6 is expected to create more than 4,000 jobs, including 1,800 union construction jobs, and direct wages of \$1.9 billion. JFK Millennium Partners is committed to meeting and exceeding the Port Authority's goal of 30 percent participation by Minority- and Women-Owned Business Enterprises and creating opportunities to foster and grow local businesses through the development.

In addition to JetBlue, Lufthansa Group will also make its home in the new Terminal 6, operating international flights out of several gates and creating a world-class lounge experience for guests travelling on its airlines, which include Lufthansa, SWISS, Austrian Airlines, and Brussels Airlines.

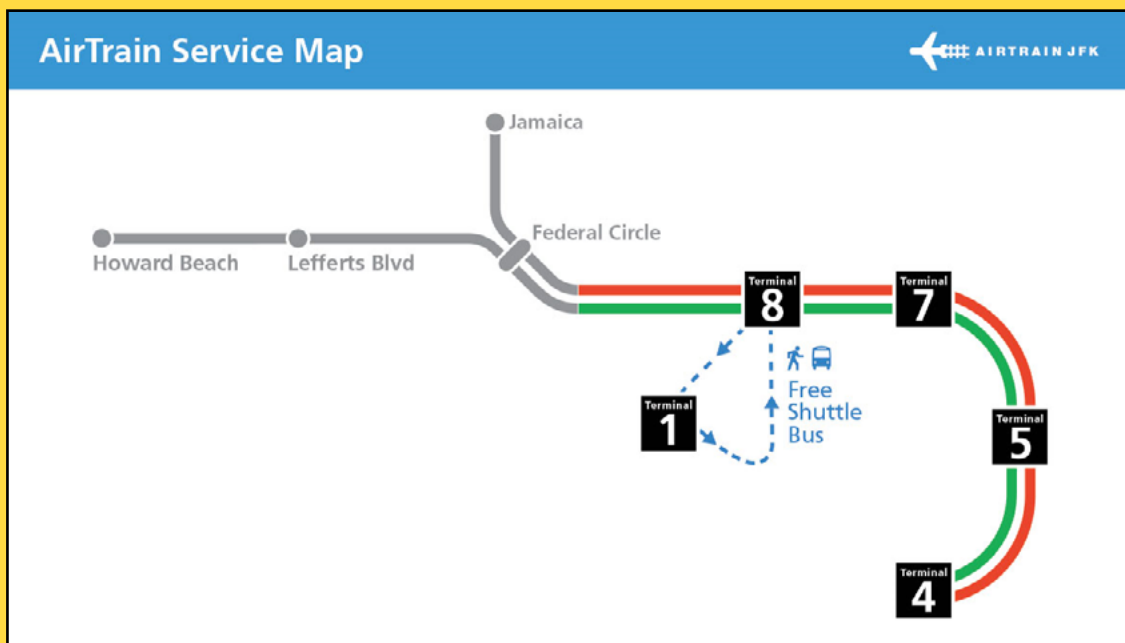




Scheduled AirTrain Closures



The AirTrain Terminal 1 Station is temporarily closed for the next four weeks. During this time, a shuttle bus service known as a Bus Bridge will replace will originate with passenger pick-up at Terminal 8 and drop-off at Terminal 1. There will be customer service agents available to assist with directions and baggage handling. The next AirTrain Terminal 1 Station will be closed for eight months during the second quarter of 2023.



Operations' Winter Mitigations



Since this current closure is taking place during the winter months, the following winter mitigations will be in place to ensure the comfort and safety of passengers and employees:

- Staff supporting the Bus Bridge operation will have more frequent breaks to reduce their exposure to the elements.
- There will always be a bus available at one of the bus stops as buses will wait for the next bus to arrive before departing. This will reduce passenger exposure to the elements.
- A booth will be placed at each bus stop for staff supporting the bus bridge operation to use as shelter from the elements.

British Airways joins American Airlines at Terminal 8

Terminal 8 (T8) has completed its expansion and British Airways has moved its Terminal 7 (T7) operation to T8. This enables the demolition of T7 and permits T6 to be permanently constructed on this site.

British Airways will co-operate T8 with their oneworld alliance partner, American Airlines. British Airways' first flight out of T8 occurred on November 18th and their last flight out of T7 took place on November 30th.

The two airlines hosted a ribbon cutting to celebrate the partnership on November 29th (see page 5).

A total of eight oneworld carriers are expected to operate from the new terminal in the future, including Iberia and Japan airlines.

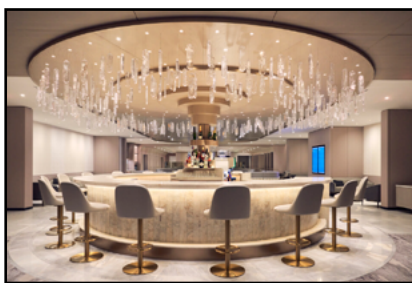
The T8 expansion includes a new co-branded premium check-in area providing personalized, concierge-style service for top-tier guests.

This will replace American's former Flagship First Check-in Space. There will also be three distinctive custom lounges combining the best of the British Airways and American Airlines brands with a New York flair that can seat about 1,000 customers. Some features of the lounges includes:

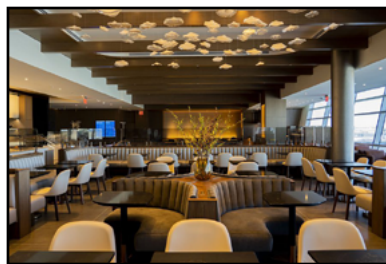
”

This inspiring expansion of Terminal 8, fostering superb hourly services between JFK and London, is an example of what's to come at JFK, where our vision for a world-class, 21st-century airport is now unfolding from one end of the airport to the other.

Rick Cotton, Port Authority Executive Director



The Chelsea Lounge



The Soho Lounge



The Greenwich Lounge

Terminal 5 Yellow Garage Reduced Parking

As of December 28, 2022, Levels 1 and 2 of the Terminal 5 Yellow Garage is partially closed to the public in preparation for activities associated with the new Terminal 6 construction. Level 1 is being designated for individuals with disabilities and Premium Reserved parking only. All other vehicles will be directed to Level 2 after entry from the Toll Plaza. If a driver misses the entry ramp to Level 2, they will have to exit the garage and re-enter. They will not be charged if they re-enter within 10 minutes of their exit. As this garage is one of the airport's most active, drivers intending to park there are advised to add an additional 10 minutes commuting plans.

Latest from Community Outreach

Community Outreach Team Members Honored by Queens Chamber of Commerce

On December 6, 2022, at the Terrace on the Park, the Community Outreach team not only helped to sponsor the Queens Chamber of Commerce 2022 Business Persons of the Year Awards, two of our team members were also honorees. Rachelle Antoine, External Affairs and Community Outreach Manager and Dr. Stacie NC Grant, Community Advisory Council Facilitator were both recognized as a 2022 Business Person of the Year.



Community Outreach Team Members Attend Annual New York State Business Forum

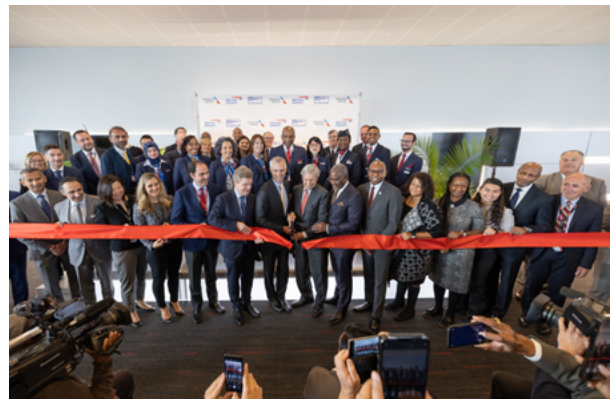
Community Outreach team members attended the 2022 Minority and Women-Owned Business Enterprise Forum in October. Our own, Hersh Parekh, Director of Government & Community Relations - NY, participated in one of the discussion panels. The forum was held at the Albany Capital Center and the theme was "Building an Equitable Future."

The annual New York State Minority and Women-Owned Business Enterprise Forum provides opportunities across industries to forge new professional connections and become more competitive in an ever-changing market.



Community Outreach Supports T8 Ribbon Cutting

American Airlines and British Airways celebrated the completion of their expanded Terminal 8 on November 29, 2022. The Community Outreach Teams was on-site providing support and assistance.



Latest from Community Outreach

Community Council Advisory Meeting



The Community Outreach team hosted the 4th Quarter Community Advisory Council Meeting. These meetings bring the community and elected officials together with Redevelopment terminal developers and operators as well as representatives from the Port Authority and the Redevelopment Program to provide updates on milestones, community initiatives and our efforts to support local and minority and women-owned businesses. All community members and those interested in JFK's redevelopment are welcome to attend. Check the Events section of the website for upcoming dates.

[View the agenda and minutes for the 4th Quarter Meeting](#)

Need help getting your MWBE or ACDBE certification?

Check out these helpful links:

[Why become certified?](#)

[Doing business with the Port Authority](#)

[Redevelopment/Terminal Opportunities](#)

[View Redevelopment LBE/MBE Data](#)

The Community Information Center is available for more information.



Email:
JFKRedevelopment@panynj.gov

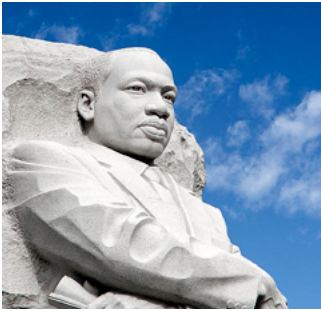
Call: (718) 244-3834

Community Information Center Stats (Jan.-Nov.)

Office Visits	Event Attendees	CAO Referrals	Certification Meetings	Event Requests
↓	↓	↓	↓	↓
700+	2,749	164	43	10

Advancing Diversity & Inclusion

Recognizing a National Day of Service



January 15th is the birthdate of Dr. Martin Luther King Jr., an honored leader of the Civil Rights Movement and humanitarian. Dr. King dedicated his life to the fight for racial and economic justice and was a steadfast supporter of the labor movement. His birthday is a federal holiday designated as a National Day of Service when Americans across the country volunteer to improve their communities.

Celebrating Black History Month

Black History Month began as “Negro History Week” in 1926, established by historian Carter G. Woodson. In 1976, President Gerald Ford extended this week to full month. The initial purpose of Black History Month was to share the stories, experiences and contributions of Black/African American people to American culture. Today, it represents much more.



Black History Month is a time for the Black/African American community and its allies to reclaim a part of American history that has historically been ignored as well as celebrate the contributions and culture that are unique to the Black American experience.

Security Training Program Expands Employment Opportunities

In October, Delta Air Lines/JFKIAT in collaboration with DACK Consulting and JFKR Community Outreach conducted a security guard training class to enable individuals looking for career opportunities at JFK to obtain the necessary training required to apply for available positions. Out of 756 applicants, 105 were eligible and 69 successfully completed the course with a number of graduates receiving job placement within the airport. 51% of the graduates were from Tier 1 zip codes.



Employee News

Christopher Kaddo

Christopher Kaddo has advanced to the position of Assistant Manager of Landside Operations for Redevelopment.



In this new role, Chris will assist the Manager of Landside Operations with development and execution of key initiatives related to the Redevelopment Program.

Chris assumes this role after previously serving as the Assistant Manager of the AOC. He began his career with the Port Authority as Management Intern in 2015 holding various positions at both LaGuardia (LGA) and JFK.

Keshia-Elaine Johnson

Keshia-Elaine Johnson has been advanced to the position of Assistant Manager of Landside Operations and Customer Experience (CX).



In this new role, Keshia will assist the Manager of Landside Operations with the day-to-day operation of JFK with a strong focus on Customer Experience (CX) programs. Keshia's new responsibilities include oversight of landside units and representing Landside Operations in the redevelopment process to mitigate operational impacts. She will also continue with CX responsibilities by ensuring the internal and external customer experiences are considered in every aspect of operations.

In her previous role as the Customer Experience Liaison, Keshia managed customer service initiatives and delivery programs.

Natalie Mohan

We welcome Natalie Mohan as the new Assistant Manager of the Airport Operations Center (AOC) for JFK.



Natalie began her career in Canada. Since then, she has gained significant experience in various roles including Operations, Noise and Community Outreach at several different airports with Sacramento International Airport, Boston Logan International, Toronto Pearson International and Maynard H. Jackson Atlanta International Airport.

Natalie studied Aviation Management at Georgian College and obtained her master's degree in Airport Planning and Management from Loudon University.

Anlly Palacios

Anlly Palacios has advanced to the position of CX Liaison in the JFK Landside Operations Unit.



In this new role, Anlly will be responsible for leading customer service initiatives at JFK, coordinating inspections and audits of airport stakeholders to ensure compliance with Port Authority customer experience programs and analyzing data and trends to further improve the customer experience.

Prior to this new role, Anlly served as a Supervisor of Transportation in Landside Operations where she provided oversight of critical operations contracts such as the on-airport bus shuttle contract.

Employee News

Wendy Mena

Wendy Mena has been named Staff Business Manager at JFK.



In this role, Wendy will provide support to the JFK team in the areas of SIDA badge processing as an Authorized Signatory for management and maintenance staff, on-boarding and off-boarding of employees, and ensuring JFK's growing technology needs are continually met.

Wendy assumes this role after previously serving as Administrator for JFK Airport Business Solutions. She began her career with the Port Authority in 2015 and has held administrative positions at JFK, LGA, and the Bus Terminal.

New Submittal Coordinators

We welcome two new Submittal Coordinators to the JFK Redevelopment Program: Victoria Marrero and Meheroon "Missy" Rumpa.

Victoria has 20 plus years of experience in document control management in the design and construction industry and Missy has five plus years of experience in project administration and coordination within the construction industry.

As Submittal Coordinators, Victoria and Missy will be responsible for coordinating the review process of design and construction submittal documents and verify the completeness and correctness of the submittals for compliance with requirements, standards and specifications.



[Submit
a recognition
today!](#)

JFK Employees Awarded We Soar Higher Recognitions

Second quarter winners from JFK are Fabian Moodie, Alstom employee for the "Above and Beyond Award" and Joelle Lupe-Grant, ACES Supervisor for the "Consistency in Service Award."

All nominees receive a \$25 gift card link to over 70 retailers and two employees from each airport are selected to receive an additional \$500 for their outstanding service.

The JFK Pulse: Redevelopment Broadcast

The JFK Pulse is a subscription-based e-blast that will provide targeted, accessible employee-centric information and alerts regarding construction and redevelopment activity that may impact how those who work and conduct business at the airport operate.

This communications effort is designed to support the airport community and will only be offered to that audience.



Project Spotlight | T4 Expansion

As many already know, Delta has moved its Terminal 2 (T2) operations to Terminal 4 (T4). Subsequently, T2 and its AirTrain Station are now permanently closed. However, there is more to the story.

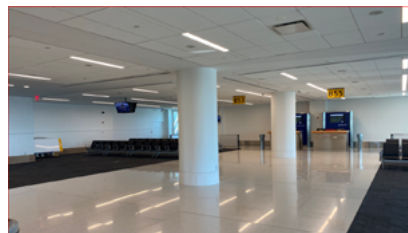
T2 had been in operation since 1962 and was one of the last remnants of the original Idlewild Airport (as JFK Airport was formerly known) to be demolished. When T2 was first built, it was the departure and arrival point for flights run by Northeast Airlines, Braniff and Northwest Airlines. In recent years, T2 was primarily used by Delta Air Lines.



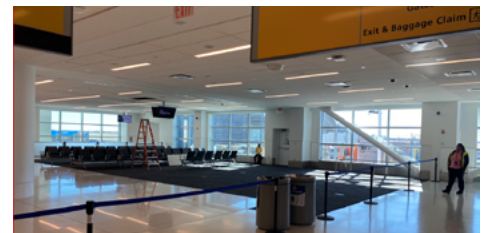
On January 13, 2022, Delta operated its final flights from T2 and consolidated their operations at T4. In preparation of the transition, T4 underwent a \$1.5B expansion with renovations to the existing structures. This includes a 10 gate expansion at Concourse A, restroom expansion, renovations of the Concourse B Holdroom and Headhouse and other modifications.



Concourse A



Concourse B



Q2 Look Ahead

- * T6 Groundbreaking - Feb. 23
- * Community Outreach Black History Month Fireside Chat
- * NTO LBE/MBE Info Session - Feb. 14 & March 14
- * Community Outreach Women in Construction Fireside Chat
- * JFK Redevelopment Newsletter Fourth Edition - May 2023